

IFSC BANKING UNIT GIFT CITY

DO's and Don'ts for Internet Banking

DO's

- 1. Always keep your Internet banking password and transaction password secret.
- 2. Always keep a unique password and keep changing it regularly.
- 3. Always set password that is easy to remember but difficult to guess.
- 4. Ensure that no one is watching you when you are entering password.
- 5. Always use Virtual keyboard for typing user id and password.
- 6. Always check website address of your bank before login.
- 7. Always click the padlock on the status bar and ensure that it has valid certificate pertaining to your bank.
- 8. Check your account statement regularly.
- 9. Refrain from accessing your bank account at public places like cyber café.
- 10. Always update your web browser and enable phishing filter.
- 11. Always ensure that your computer has Antivirus and Anti Spyware installed and it is updated. 12.Log off completely from your on-line banking website, close the browser and log off your PC, when not in use.

DON'Ts

- 1. Never disclose internet banking username, password, on phone call or email.
- 2. Never leave the PC unattended while using internet banking.
- 3. Don't open multiple tabs in your browser windows and keep them inactive for long time.
- 4. Don't reply to an email or pop-up message that asks for personal information like password, login to Internet Banking or PIN.
- 5. Never download/install/run programs/files from untrusted sources.
- 6. Don't click on any link which has come through unknown sources.
- 7. Don't access the Internet Banking website through a link from another website or a link in an e-mail.
- 8. In case you smell anything fishy, call and confirm from our Bank before you act as requested.